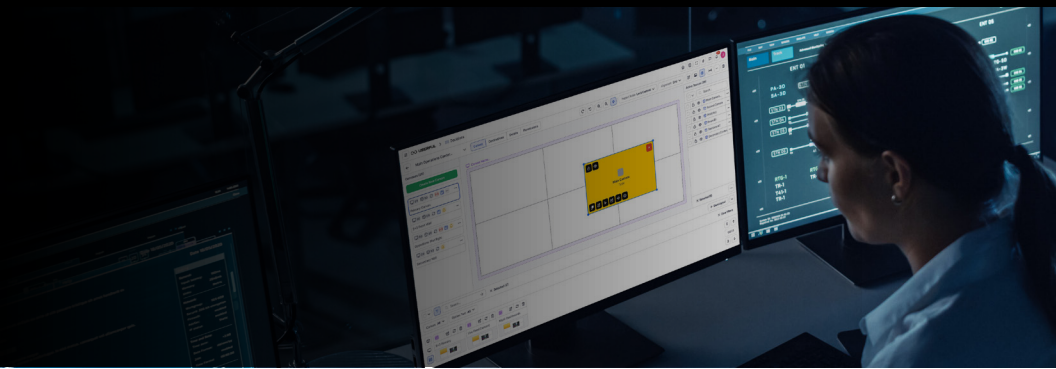




Decisions



Centralized Control Room and Video Wall Management Solution for Mission-critical Environments

Modernize control room operations and video wall management for Security Operations Centers (SOC), Network Operations Centers (NOC), and Emergency Operations Centers (EOC). By unifying real-time data visualization, interactive source control, and seamless third-party integrations, Decisions empowers command centers to streamline operations, enhance collaboration, and maintain situational awareness across distributed teams. Built on a software-defined platform, Decisions eliminates reliance on proprietary hardware, enabling agile deployment and scalable management of mission-critical workflows.

Benefits

Supports Multiple Sources	Aggregate and manage diverse data sources—including live feeds, enterprise applications, and network streams—on a unified, drag-and-drop canvas.
Real-Time Interaction	Interact with sources in real-time through your mouse and keyboard using the interactive viewer.
Mission-Critical Automation	Automate source workflows with API triggers and integrate with BI and ERP tools such as Power BI, Tableau, SAP, Grafana, Epic, ServiceNow, and more.
Enterprise-Grade Resilience	Ensure operational continuity with hardware-independent architecture, automated failover, and proactive system health monitoring.
Secure Solution	Designed to operate in both air-gapped and connected environments, supporting enterprise security policies, role-based access control, and encrypted communications.

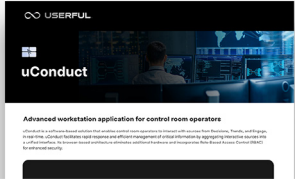
Features

Manage Multiple Video Walls	Control, sync, and distribute content across single or multiple video walls.
Create Multiple Canvases	Manage multiple canvases within a single operations center, allowing teams to work in parallel with shared layouts, workflows, and permissions.
Build & Save Canvases	Create canvases and layouts that can be available on demand for shift rotations and other scenarios.
Grid-Based Customization	Organize sources on a structured grid layout for better positioning and placement to enhance situational awareness.

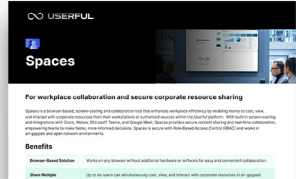
Preview & Publish Modes	Monitor and interact with real-time video wall sources directly from operator workstations, preview adjustments, and push changes live.
Custom Layouts	Create, save, and switch between layouts. Optimize layouts for various screen sizes, aspect ratios, and video wall configurations.
Drag-and-Drop Interface	Intuitive UI allowing operators to effortlessly place, resize, and position sources across canvases.
Multiple Source Support	Aggregate content from various inputs, including HDMI/DVI, network streams (RTSP, HLS), authenticated web content, enterprise dashboards, native integrations, and desktop sharing.
Playlists & Schedules	Automate content playback with playlists and scheduling options, reducing manual intervention.
Audio Support	Dante audio support for individual source volume control, multi-channel audio routing, and synchronized AV distribution across operator stations and video walls.

Unlock the Full Potential of Userful's Platform

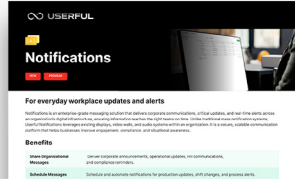
Explore how the Infinity Platform and its applications can redefine the management and connectivity of large-scale enterprise operations.



uConduct
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Spaces
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Notifications
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About Userful

Userful™ is a leading provider of IT solutions for core enterprise operations and mission-critical environments serving IT organizations worldwide. Userful's unified software platform provides services and management through a complete suite of enterprise data visualization applications for comprehensive organizational and situational awareness and readiness for modernized operations. Userful harnesses the same unified platform to provide global manageability through a single-pane-of-glass.

Consult with a Userful Expert

Whether to talk to one of our sales specialists,
or for technical support, we are here to help you!

[Schedule Consultation](#)

